



CallTracker[©] TelSoft Ltd

Telephone Call Management Software

CallTracker is a **Microsoft Windows™** based **Telephone Call Management Software Solution** that collects information from your PABX Telephone System. From this data CallTracker will provide your organization with a series of telephone call reports and charts that will assist you in the daily management of your business. Below are just some of the features that CallTracker can provide for you.

Features

Can be installed and running in under 5 minutes: CallTracker can be installed and fully operational collecting data from your PABX phone system in under 5 minutes its that simple. You can be producing reports and charts instantly as data is collected in real time.

Easy to use: Its so easy to use that we guarantee that you will be producing reports and charts immediately after the installation has been completed and telephone calls are logging to the database.

Powerful Reporting: Reports are so powerful that almost any report criteria can be selected to produce the information that you require. Custom reports can be produced and implement into your system without having to perform a reinstallation of the software. We simply email you the new report file, its that simple.

Exports to other programs: If you have a need to export the data from CallTracker for importing into other programs, CallTracker makes this task Easy. Simply run the report and then you have the option to export the data to MSWord, MSeXcel, HTML, Text file or an Adobe PDF file

Allocates call to accounts for on-billing: Need the ability to on charge calls for cost recovery or profit ? Not a problem. CallTracker allows the user to allocate telephone calls to accounts. This can even be performed from your own workstation. You can simply run the CallTracker Client application which will automatically display the telephone calls you have made from your own extension. If a user forgets to allocate a telephone call to an account then you can do it after the call has been completed. You can even search the accounts database to find out the account number to charge call to.

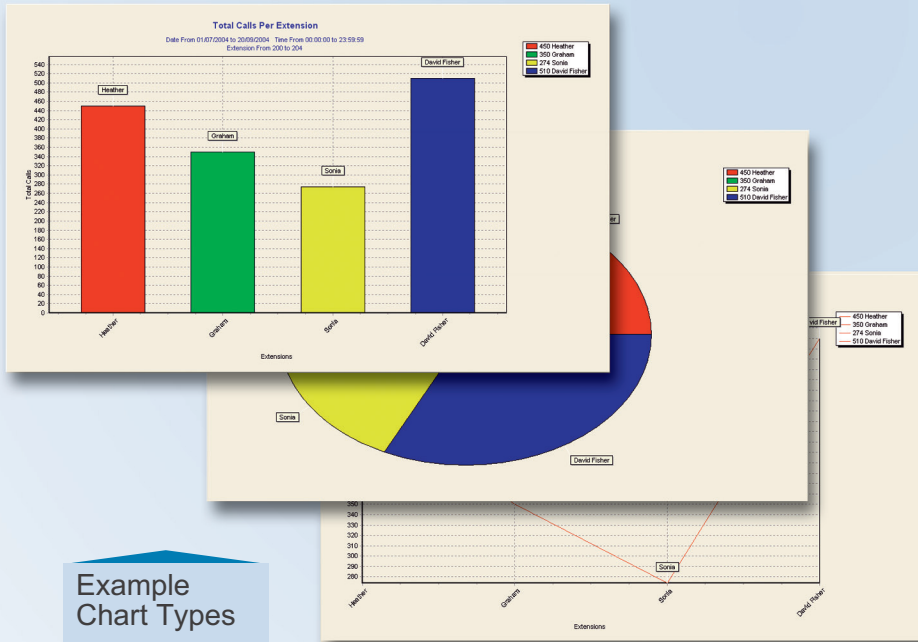
Pricing: Most telephone call management solutions do not allow you to control your own pricing tables. With CallTracker you are completely in control. You simply input the area code, peak and off peak charge along with any surcharges and percentage of markups and that's it ! You do not have to subscribe to annual update services to run your telephone call management software which can cost hundreds of dollars annually.

Network Capable: If you have a networked computer system then CallTracker can be accessed from any computer on the network with built in security at no extra cost per user.

Money Back Guarantee: We are so happy with our product that we offer a 30 day money back guarantee. If you are not happy then simply uninstall the software and we will give you your money back.

New Zealand Made: CallTracker is a New Zealand Made Product, developed over a period of eight years. By listening carefully to our customers has enabled us to produce a range of products that are very simple to use, feature rich while still maintaining simplicity.





Example Chart Types

Telsoft Limited
Phone: +64 3 3080000 Fax: +64 3 3080000 Email: support@calltracker.co.nz Website: http://www.calltracker.co.nz

Extension Report
Date From: 1/07/2004 to 1/07/2004 and Time From: 00:00:00 to 23:59:59
Extension: 204

Extension: 204 - David Fisher

Date	Time	Duration	Type	Trunk	Number	Location	Cost	Account
01/07/2004	09:01:35	00:16:10	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	09:16:38	00:01:27	O	1	3052050	Ashburton	\$0.07	3
01/07/2004	09:28:32	00:03:00	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	09:32:54	00:09:30	O	1	3080729	Ashburton	\$0.05	3
01/07/2004	09:57:11	00:12:32	O	1	0593268726	0509 Clear Free Call	\$0.00	3
01/07/2004	10:15:23	00:05:11	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	10:41:00	00:09:19	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	10:51:06	00:16:46	O	1	3073950	Ashburton	\$0.76	3
01/07/2004	11:09:53	00:12:10	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	12:10:47	00:00:49	O	1	3085059	Ashburton	\$0.05	3
01/07/2004	12:11:42	00:02:34	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	12:14:49	00:04:18	O	1	3081815	Ashburton	\$0.20	3
01/07/2004	12:21:32	00:00:27	O	1	3088726	Ashburton	\$0.05	3
01/07/2004	13:21:02	00:00:35	O	1	3089100	Ashburton	\$0.05	3
01/07/2004	13:57:40	00:00:53	O	1	3084109	Ashburton	\$0.05	3
01/07/2004	13:59:36	00:01:55	O	1	060251803	Napier	\$0.11	3
01/07/2004	14:14:52	00:01:34	O	1	3089100	Ashburton	\$0.07	3
01/07/2004	14:16:34	00:03:46	O	1	0211686970	Vodafone Cellular Call	\$2.06	3
01/07/2004	14:42:18	00:00:47	O	1	3070558	Ashburton	\$0.05	3
01/07/2004	14:57:39	00:00:50	O	1	3086661	Ashburton	\$0.05	3
01/07/2004	15:14:51	00:01:03	O	1	3083222	Ashburton	\$0.05	3
01/07/2004	15:16:54	00:06:36	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	15:23:35	00:04:41	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	16:22:08	00:15:20	O	1	3023817	Wairarapa	\$2.70	3
01/07/2004	16:44:31	00:06:14	O	1	0800275448	0800 Telecom Free Call	\$0.00	3
01/07/2004	16:53:41	00:03:41	O	1	3080926	Ashburton	\$0.17	3
01/07/2004	16:14:52	00:01:34	O	1	3089100	Ashburton	\$0.07	3
01/07/2004	14:16:34	00:03:46	O	1	0211686970	Vodafone Cellular Call	\$2.06	3
01/07/2004	14:42:18	00:00:47	O	1	3070558	Ashburton	\$0.05	3
01/07/2004	14:57:39	00:00:50	O	1	3086661	Ashburton	\$0.05	3
01/07/2004	15:14:51	00:01:03	O	1	3083222	Ashburton	\$0.05	3
01/07/2004	15:16:54	00:06:36	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	15:23:35	00:04:41	I	1	No Number	Incoming Call	\$0.00	3
01/07/2004	16:22:08	00:15:20	O	1	3023817	Wairarapa	\$2.70	3
01/07/2004	16:44:31	00:06:14	O	1	0800275448	0800 Telecom Free Call	\$0.00	3
01/07/2004	16:53:41	00:03:41	O	1	3080926	Ashburton	\$0.17	3
01/07/2004	17:05:55	00:01:01	O	1	023366688	Christchurch City	\$0.06	3
01/07/2004	17:30:11	00:12:31	I	1	No Number	Incoming Call	\$0.00	3

Total Calls: 28 Total Cost: \$4.60

Example Report

CallTracker - Registered

File Settings Options View Window Help

Data View

Date	Time	Duration	Extn	Trunk	Type	Phone Number	Location	Cost	Account
17/09/2004	07:47:30	00:00:03	700	2	O	3085525	Ashburton	\$0.04	3
17/09/2004	07:47:21	00:00:04	700	2	O	3088852	Ashburton	\$0.04	3
30/07/2004	22:54:16	00:00:23	999	1	I	No Number	Incoming Call	\$0.00	3
30/07/2004	17:57:17	00:00:42	210	1	O	3089693	Ashburton	\$0.05	3
30/07/2004	17:34:44	00:06:26	246	1	O	3084275	Ashburton	\$0.29	3
30/07/2004	17:19:49	00:00:35	210	1	I	No Number	Incoming Call	\$0.00	3
30/07/2004	17:18:54	00:00:39	230	1	O	0212112544	Vodafone Cellular Call	\$0.55	3
30/07/2004	17:16:20	00:00:23	202	1	I	No Number	Incoming Call	\$0.00	3
30/07/2004	17:15:49	00:01:05	230	1	O	0212112544	Vodafone Cellular Call	\$0.59	3
30/07/2004	17:09:17	00:00:27	210	1	I	No Number	Incoming Call	\$0.00	3
30/07/2004	17:08:51	00:00:44	248	1	O	3076262	Ashburton	\$0.05	3
30/07/2004	17:08:22	00:00:26	248	1	O	0211630744	Vodafone Cellular Call	\$0.55	3
30/07/2004	17:03:20	00:01:17	207	1	I	No Number	Incoming Call	\$0.00	3
30/07/2004	17:03:09	00:00:11	210	1	I	No Number	Incoming Call	\$0.00	3
30/07/2004	17:00:45	00:00:10	248	1	O	3076262	Ashburton	\$0.05	3

Example CallTracker Data logging Screen

CallTracker Business - Registered

File Window Help

Reports

General Reports

Select Date and Time Range

Date From: 20/09/2004 Time From: 00:00:00
Date To: 20/09/2004 Time To: 23:59:59

Select Type to Include

- Internal Calls
- Incoming Calls
- Local Calls
- National Calls
- International Calls
- Cellular Calls
- Free Calls
- 0900 Calls
- Special Calls

Minimum Price to Include: 0

Report Options

Export Report Type: PRINTER EXCEL HTML PDF TIFF RTF

Preview Report First

Example CallTracker Client Screen

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